

# HOW TO ACCESS YOUR Employee Assistance Program (EAP) WEBSITE

Using the Internet Explorer browser, please type in <https://www.txdfpseap.com/>

Services are always confidential and are provided at no cost to you, your dependents, and household members. Your EAP provides 24/7/365 professional consultation and referral to assist with a wide spectrum of work, family, and personal issues.

**Log in to access the home page, request a training, view training and webinar catalogs, online seminar list, and access promotional materials.**



Texas Department of  
Family and Protective Services



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## Employee Assistance Program

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### The EAP is:

Confidential

Available 24 hours per day, 7 days per week, 365 days per year

Paid for by DFPS at no cost to the employee and their family/household members

### DFPS EAP Liaison

Renatta Kost  
Statewide Wellness Coordinator  
713-319-5778 [Renatta.Kost@dfps.texas.gov](mailto:Renatta.Kost@dfps.texas.gov)

## Accessing your EAP is Easy

Phone: 1-888-993-7650  
Teen Helpline: 1-800-396-2467  
TTY/TDD access: 1-800-735-2989  
iConnectYou Code: 21306

Web: [www.txdfpseap.com](http://www.txdfpseap.com)  
Login/Password: DFPS (case sensitive)



Login Here

**DFPS recognizes that its employees are its most valuable resource.  
In order to complete any form, please download the PDF file.**

Request forms, catalogs and promotional items are available below. Please note: We require a three business day cancellation notice from the date of the event for orientations, presentations, trainings, webinars, and health fairs/event attendance and a 24-hour cancellation notice from the date of event for Critical Incident Stress Debriefing (CISD) and Secondary Traumatic Support Sessions (STSS).



[Submit a Training or Webinar Request through JIRA](#)



[Deer Oaks 2021 Training Catalog](#)



[Deer Oaks EAP Promotional Materials](#)



[JIRA How to Guide](#)



[Deer Oaks 2021 Webinar Catalog](#)



[Deer Oaks Webinar Series Videos](#)



[Accessible EAP Training Request Form](#)



[Deer Oaks 2021 Webinar Series Flyers](#)



[Authorization to Obtain/ Exchange Attendance Information](#)



[Deer Oaks EAP Orientation](#)



[Deer Oaks Website Map](#)

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Click on the “Login Here” box to access the EAP Homepage for information and resources:



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Login/Password: DFPS (case sensitive)



Login Here



Type in your username and password – DFPS (Capitalized letters only):

DEER OAKS  
EAP Services

HOME ABOUT US PRODUCTS & SERVICES WHY DEER OAKS? REQUEST A QUOTE PROVIDERS CONTACT MEMBER LOGIN

### Member Login

Please enter your *Username* and *Password* to access Work Life Services.

Username  
DFPS

Password  
=====

Caps Lock is on

LOG IN

Passwords are case sensitive

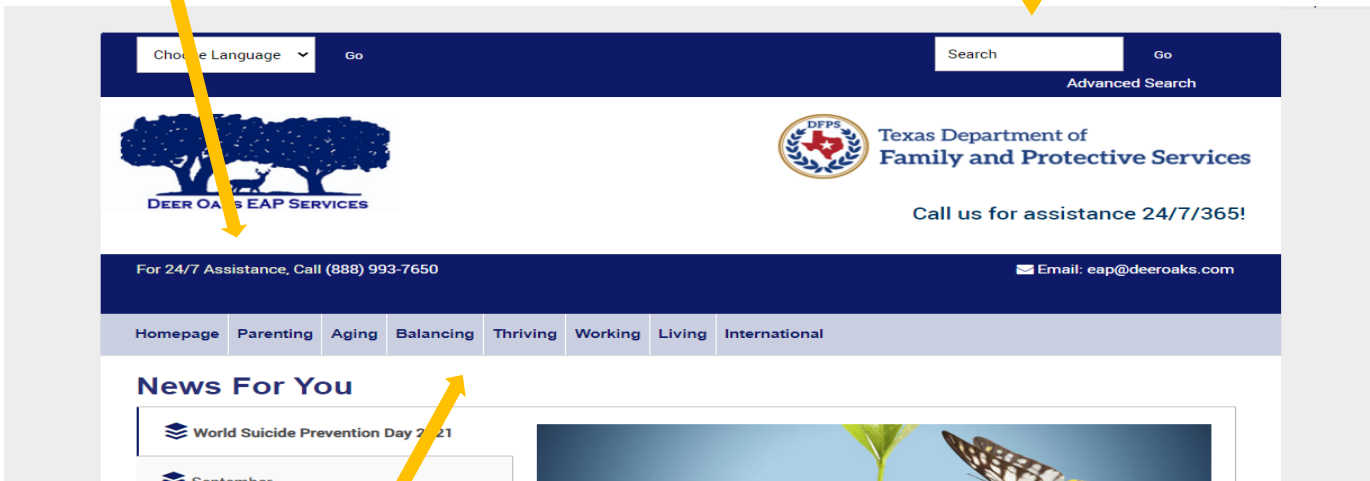
Type DFPS here.

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## Homepage:

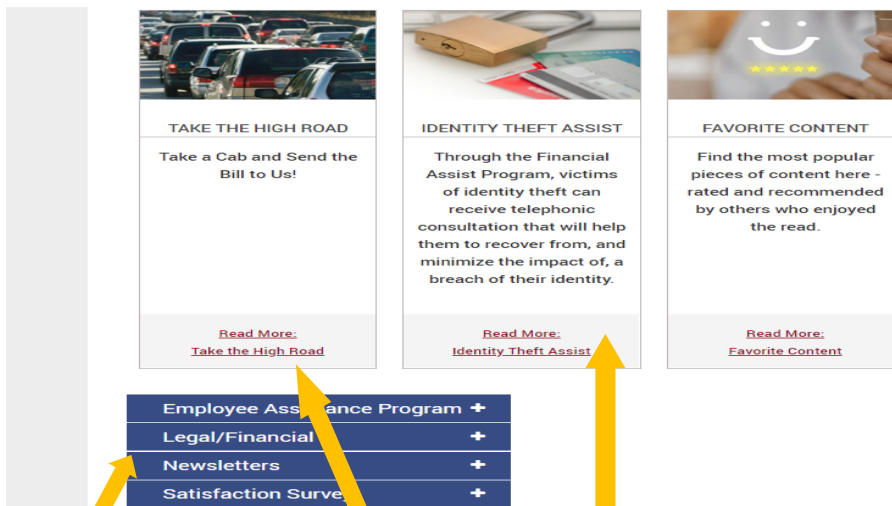
Toll-free Phone #

Search Browser



## Work/Life Resource Categories

- Parenting
- Aging
- Balancing
- Thriving
- Working
- Living
- International



## Legal/Financial Resources

## Identity Theft Assist

WILLMAKER Plus (free online will)    Take the High Road Program  
Credit Karma  
100 Legal Forms  
Mint.com (financial Tools)

# HOW TO ACCESS YOUR Employee Assistance Program (EAP) WEBSITE

**Monthly Articles:** To access the monthly online articles, once logged onto the home page, access featured articles by clicking on the title and then clicking on Read the Full Article.



The screenshot shows the 'News For You' section. On the left is a list of articles: 'World Suicide Prevention Day 2021', 'September', 'COVID-19 Info', 'Racial Equity', 'Stand Against Anti-Asian Hostility', and 'Tropical Storm Nicholas'. A yellow arrow points from the text 'Click on title to open article' to the 'September' article title. To the right is a featured article with a green plant and a butterfly. Below the image is the text 'Suicide can be prevented.' and a blue button labeled 'Read the Full Article'. A yellow arrow points from the text 'Click on Read the Full Article' to this button.

**News For You**

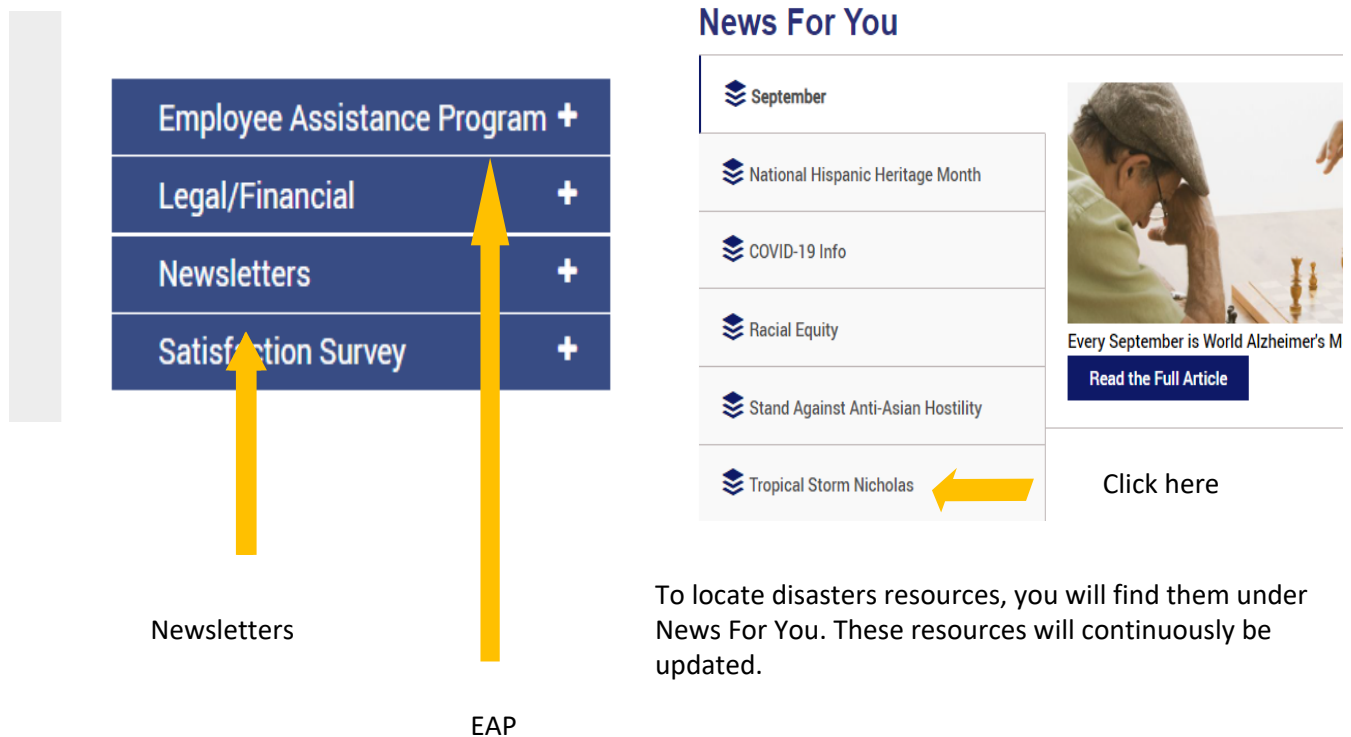
- World Suicide Prevention Day 2021
- September
- COVID-19 Info
- Racial Equity
- Stand Against Anti-Asian Hostility
- Tropical Storm Nicholas

Suicide can be prevented.

[Read the Full Article](#)

Click on title to open article

Click on Read the Full Article



The screenshot shows the EAP website. On the left is a dark blue sidebar with white text and plus signs: 'Employee Assistance Program +', 'Legal/Financial +', 'Newsletters +', and 'Satisfaction Survey +'. A yellow arrow points from the text 'Newsletters' to the 'Newsletters +' link. Another yellow arrow points from the text 'EAP' to the 'Employee Assistance Program +' link. On the right is the 'News For You' section. It has a list of articles: 'September', 'National Hispanic Heritage Month', 'COVID-19 Info', 'Racial Equity', 'Stand Against Anti-Asian Hostility', and 'Tropical Storm Nicholas'. To the right of the list is an image of an elderly man looking at a chessboard. Below the image is the text 'Every September is World Alzheimer's M' and a blue button labeled 'Read the Full Article'. A yellow arrow points from the text 'Click here' to the 'Tropical Storm Nicholas' article link.

**Employee Assistance Program +**

- Legal/Financial +
- Newsletters +
- Satisfaction Survey +

**News For You**

- September
- National Hispanic Heritage Month
- COVID-19 Info
- Racial Equity
- Stand Against Anti-Asian Hostility
- Tropical Storm Nicholas

Every September is World Alzheimer's M

[Read the Full Article](#)

Click here

Newsletters

EAP

To locate disasters resources, you will find them under News For You. These resources will continuously be updated.

If you are interested in obtaining counseling services, please contact us at 888-993-7650.

Managers: To schedule a Critical Incident Stress Debriefing (CISD) or Secondary Traumatic Stress Support Session (STSS), please contact us at 888-993-7650.